If you see an AI incident: public guidance

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What to do if you see an AI incident

If you observe unexpected AI system activity, document the concern and notify the responsible operator. Use independent records to confirm system activity.

- Record the event and discovery times. Include both times if known. State clearly where a time is an estimate.
- Protect your account access. Keep account credentials private. Do not issue the agent a new credential while the concern is under review.
- Record the systems affected. Identify accounts, devices and information involved, as far as you know. Refer changes to system operation to the responsible operator.
- Tell the operator of record. Provide the operator with your observations. If the operator cannot be reached, contact A.I.R.A. directly.
- Submit an incident report. Include your observations, relevant dates and any actions already taken. Keep the report reference for follow-up.

Questions every operator must be able to answer

Operators should keep current information on the following responsibilities and records.

- Who is the operator of record?
- Who can halt the domain, and how quickly?
- What generation are the agents, and when were they last updated?
- Can the keystone be inspected?
- What evidence is kept of what the agents did?
- Who reads the correction when the record changes?

Operator responsibilities. Maintain named contacts for system operation, shutdown authority and independent review.

Fictional record created for the Who Controls AI Agents? campaign and CTRL: Locust. It holds no legal authority.